## **Monroe County Community Credit Union Branch Closing**

As you know, the past couple of years have brought tremendous change to your credit union. Between expanding our field of membership and a complete system upgrade, we have done many things to improve our financial institution. We also continuously evaluate our products and services, hours of operation, security and technology, staff and branch locations so as to ensure that we are always doing what is best for the membership and the credit union.

The Monroe County Community Credit Union (MCCCU) branch located at 102 E. First St. in the City Hall building will no longer be in service after the close of business on Thursday, December 29, 2016. Rest assured, you will continue to see the familiar faces you've grown to know as our employees from this branch assume roles at other MCCCU branch locations.

In making the decision to close the branch, our primary concern is maintaining the exceptional member service you have come to expect. There will be no interruption to service or to your account access. In a mutually agreed upon decision between City Hall officials and MCCCU, the City Hall ATM will remain at its current location. If you need to visit a branch, our Winchester and Telegraph locations are both within two miles of the City Hall location.

The decision to close a branch is never an easy one. As technology continues to advance, the demand for electronic services continues to increase. Growth strategies based on branch development have shifted to satisfying the membership's demand for electronic delivery.

We will always continue to make decisions that are in the best interest of our members. MCCCU will remain dedicated to provide you with financial solutions to fit your life and continue our tradition of outstanding member service. Thank you for continuing to bank with us. We look forward to serving you now and in the future.

Sincerely,

Mike Newman

Mike Newman President & CEO